

Are you fed up with

SOLITAIRE PROPERTY MANAGEMENT COMPANY LTD ?

Then you will be interested in a new website
that has been set up specifically for the
benefit of Solitaire residents.

Simply type into Google:

THE TRUTH ABOUT SOLITAIRE PROPERTY MANAGEMENT

The website has become a popular forum for opinions on Solitaire. It is also a valuable source of information on issues such as 'Right to Manage', Leasehold Valuation Tribunals and lease extensions. A Downing Street petition can be viewed and signed. Solitaire residents from around the country have visited the site and have discussed a wide range of issues. BBC Watchdog and Channel 4 News have been involved. Here is a very brief summary of the main issues.

SERVICE CHARGES

A highly contentious issue. People are complaining that bills seem to climb every year and are completely unjustified when compared to the management and maintenance services provided. Generally, charges seem to be going up whilst maintenance standards remain poor or even worsen.

MAINTENANCE STANDARDS

On the website we have seen pictures of huge weeds growing out of guttering and there has been a report of fire alarms not being regularly inspected. Contractors are paid and allowed to depart without their workmanship being inspected so can it be any surprise that Solitaire's standards are so awful.

COMMUNICATIONS

Because Solitaire managers hardly ever visit the developments for which they are responsible, customers cannot speak to them face to face. Emails, letters and phone calls are a waste of time as Solitaire are likely to be rude, fob you off or just ignore you completely. In the past Solitaire have been unwilling to listen, but not any more...

***THE NEW WEBSITE HAS FORCED SOLITAIRE TO LISTEN
SO VISIT THE WEBSITE TODAY!***

***LEAVE YOUR COMMENTS AND
FORCE SOLITAIRE TO FINALLY LISTEN TO YOU!***

www.TheTruthAboutSolitaire.co.uk
Supports the
No.10 Downing Street ePetition

IT'S TIME FOR CHANGE WHEREBY MANAGEMENT COMPANIES, SHOULD BE HELD ACCOUNTABLE FOR POOR SERVICE, SHODDY WORKMANSHIP AND OVERCHARGING.

IF YOU SHARE THE SAME VIEWS AS THOUSANDS OF OTHER RESIDENTS IN THE UNITED KINGDOM, SIGN THE PETITION TODAY, CALLING FOR GOVERNMENT REGULATION OF THE INDUSTRY



**[http://petitions.number10.gov.uk/
flatownerhelp/](http://petitions.number10.gov.uk/flatownerhelp/)**